

Alibaba.com Assessed Supplier



Assessment Report

Presented to

Shenzhen Ruixin Glassware Co., Ltd.

深圳市瑞信玻璃制品有限公司

| | |
|--|---|
| Gold Supplier & Assessed Company Relationship: | <input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner |
| Company Address | 3/F, No.1, Xinfu 2 Road, Xinfu Industrial Zone, Shajing Street Office, Bao'an District, Shenzhen City, Guangdong Province, China |
| City / Country: | Shenzhen / China |
| Consigner of Assessment: | Alibaba |
| Gold Supplier Member ID: | rxglass |
| Gold Supplier Company Name: | Shenzhen Ruixin Glassware Co., Ltd. |
| Contact Person: | Mr. Junpeng Xing |
| Phone Number: | 0086-15099942654 |
| Fax Number: | 0086-755-82821571 |
| Email: | info@glassware-suppliers.com |
| Website Address (URL): | http://rxglassware.en.alibaba.com |

Service Provided by SGS

Report No.: 16397769_T





| | | | |
|---------------------|--------------|----------------------|------------------------------|
| Report Number: | 16397769_T | | |
| Date of Assessment: | 14/Jul./2017 | Report Date: | 14/Jul./2017 |
| Assessed By: | Suber Chan | Validity Period: | 15/Jul./2017 -- 14/Jul./2018 |
| Reviewed By: | Sam Wang | Online Verification: | www.sgs.com/ecv |

Important Notes:

SGS's Disclaimer:

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Section 1: Company Overview

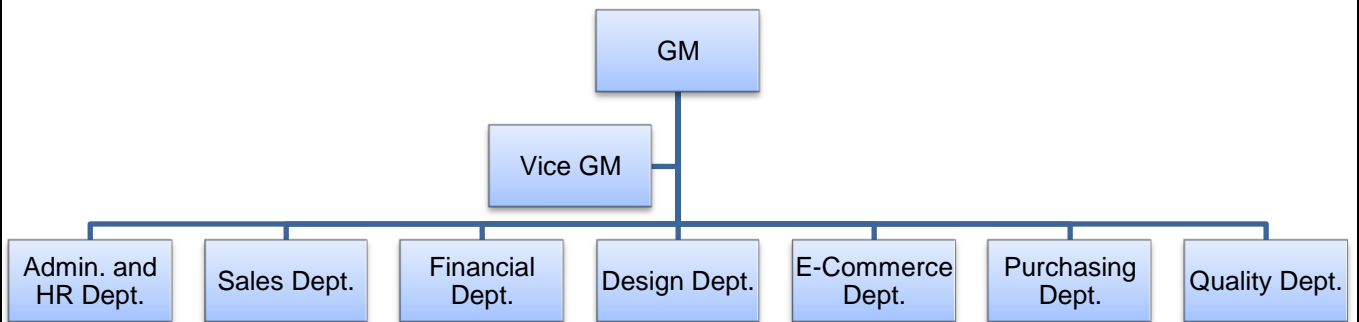
| Company Overview | | | |
|--|---|--------------------------|--|
| 1.1 Legal Validity | | | |
| Does the company have a valid business license? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Business License Number: | 91440300779869032H |
| Year Established: | 15/Sep./2005 | Validity Period: | 15/Sep./2005 -- 15/Sep./2035 |
| Export Experience: | 11 | Industry Experience: | 11 |
| Registered Address: | (Office) No.1, Building A, No.6, 4th Row, Xinqiao Xinfu Industrial Zone, Shajing, Bao'an District, Shenzhen City, Guangdong Province, China | | |
| Company Address | 3/F, No.1, Xinfu 2 Road, Xinfu Industrial Zone, Shajing Street Office, Bao'an District, Shenzhen City, Guangdong Province, China | | |
| Annual review conducted by the Industrial & Commercial Bureau? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | Reviewed By: | Market Supervision Administration of Shenzhen Municipality |
| Registered Capital: | RMB 500,000 | | |
| Corporate Representative: | Mr. Rui Xing | | |
| Industry: | Household Products | | |
| Type of Ownership: | <input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other | | |
| Products/Service: | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | | |
| 1.2 Company Building Information | | | |
| Certification Type: <input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed Total Building Size: 1,200 m ² Office Size: 1,200 m ² | | | |



Section 2: Human Resources

Section 2: Human Resources

2.1 Company Chart



2.2 Employee Headcount

| Department Name | Full Time Employee(s) | Part-Time Employee(s) | Total |
|----------------------|-----------------------|-----------------------|-------|
| GM | 1 | 0 | 1 |
| Vice GM | 1 | 0 | 1 |
| Admin. and HR Dept. | 2 | 0 | 2 |
| Sales Dept. | 17 | 0 | 17 |
| Financial Dept. | 2 | 0 | 2 |
| Design Dept. | 2 | 0 | 2 |
| E-Commerce Dept. | 5 | 0 | 5 |
| Purchasing Dept. | 5 | 0 | 5 |
| Quality Dept. | 1 | 0 | 1 |
| Total Number: | 36 | 0 | 36 |

2.3 Management

| Department | Name | Title | Education | Year(s) in Current Company |
|---------------------|----------------|-----------------------|-------------------------|----------------------------|
| Vice GM | Ms. Coco Lee | Vice GM | University Graduate | 8 |
| Admin. and HR Dept. | Mr. Think Xing | Admin. and HR Manager | Junior College Graduate | 8 |
| Financial Dept. | Ms. Jingli Fan | Financial Manager | Senior High School | 8 |
| Design Dept. | Mr. Sake Xing | Design Supervisor | Junior College Graduate | 8 |
| Quality Dept. | Mr. Hu Chen | Quality Supervisor | Junior College Graduate | 8 |



Section 3: Current Export Situation

Current Export Situation

There is/are 9 foreign trading employee(s) in the company.

| Working Experience | Headcount | Accepted Language | Listening & Speaking | Reading & Writing |
|--------------------|-----------|-------------------|----------------------|-------------------|
| Over 30 Years | 0 | English | Yes | Yes |
| 21-30Years | 0 | N/A | N/A | N/A |
| 11-20 Years | 3 | N/A | N/A | N/A |
| 6-10 Years | 3 | N/A | N/A | N/A |
| 2-5 Years | 3 | N/A | N/A | N/A |
| Less than 2 years | 0 | N/A | N/A | N/A |

| | |
|---|--|
| Does the company have a valid export license? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| Export License Registration No.: | 00981065 |
| Total Revenue (Previous Year): | Confidential |
| Total Export Revenue (Previous Year): | Confidential |
| Estimated Export Revenue (Current Year): | Confidential |
| Trade Agents Employed Overseas: | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| Nearest Port: | Shenzhen Port |
| Accepted Payment Terms | <input checked="" type="checkbox"/> FOB <input checked="" type="checkbox"/> CIF <input type="checkbox"/> EXW <input type="checkbox"/> CFR |
| Accepted Payment Type: | <input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T <input checked="" type="checkbox"/> Credit Card <input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union <input type="checkbox"/> MoneyGram <input checked="" type="checkbox"/> Paypal <input type="checkbox"/> Moneybooker |

Average lead time from product order confirmation to production delivery (products exiting the factory):

| Product Category | Num | Unit |
|------------------|-----|------|
| Glass Cup | 20 | Days |
| Wine Glass | 20 | Days |
| Glass Vase | 20 | Days |
| Glass Plate | 20 | Days |
| Candle Holder | 20 | Days |

Average Sampling Time

| Product Category | Lead Time |
|------------------|-----------|
| Glass Cup | 3 Days |
| Wine Glass | 7 Days |
| Glass Vase | 7 Days |
| Glass Plate | 7 Days |
| Candle Holder | 7 Days |

The Shortest Sampling Time

| Product Category | Shortest Lead Time |
|------------------|--------------------|
| Glass Cup | 3 Days |



Section 4: Export Business Capacity

| 4.1 Market Distribution (Previous 12 Months) | | | |
|--|---|-------------------|-------------------|
| Market | Main Product(s) | Revenue(USD) | Total Revenue (%) |
| North America | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 49.86 |
| South America | N/A | 0 | 0 |
| Eastern Europe | N/A | 0 | 0 |
| Southeast Asia | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 9.89 |
| Africa | N/A | 0 | 0 |
| Oceania | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 10.12 |
| Mid East | N/A | 0 | 0 |
| Eastern Asia | N/A | 0 | 0 |
| Western Europe | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 2.03 |
| Central America | N/A | 0 | 0 |
| Northern Europe | N/A | 0 | 0 |
| Southern Europe | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 8.16 |
| South Asia | N/A | 0 | 0 |
| Domestic Market | Glass Cup, Wine Glass, Glass Vase, Glass Plate, Candle Holder | Confidential | 19.94 |
| 4.2 Main Clients | | | |
| Client Name | Main Product(s) | Total Revenue (%) | |
| Confidential | Confidential | Confidential | |



Section 5: Quality Assurance

| Quality Assurance | | | | | |
|--|---|---|----------------------------------|------------------------------|------------|
| 5.1.1 Quality Management System Certification (N/A) | | | | | |
| Certification | Certified By | Certificate No. | Business Scope | Validity Date | |
| N/A | N/A | N/A | N/A | N/A | |
| 5.1.2 Product Certification (N/A) | | | | | |
| Certification | Certified By | Certificate No. | Product Name & Model No. | Validity Date | |
| N/A | N/A | N/A | N/A | N/A | |
| 5.2 Testing Report | | | | | |
| Certification | Certified By | Certificate No. | Product Name & Model No. | Validity Date | |
| Product Test Report | SGS | SDHL1605007829OT | Cigar Glass | 27/May/2016 -- 31/Dec./2049 | |
| Product Test Report | SGS | SDHL1608014500GA | Madison Jar | 16/Aug./2016 -- 31/Dec./2049 | |
| Product Test Report | SGS | CANHG1609046901 | Electroplating Pearl Fruit Plate | 24/May/2016 -- 31/Dec./2049 | |
| Product Test Report | ANSECO | 16H-08729 | Wine Glass | 20/Dec./2016 -- 31/Dec./2049 | |
| Product Test Report | BV | (8513)259-0495 | OZ Pilsner | 24/Sep./2013 -- 31/Dec./2049 | |
| 5.3 Supplier Management | | | | | |
| Item | Content | Observations /Comments | | | |
| 5.3.1 | Does the company have a supplier assessment procedure? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| 5.3.2 | Does the company have an updated list of approved suppliers? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | | |
| 5.3.3 | Has the company established and implemented a standard procedure for purchasing contract review and approval? | <input checked="" type="checkbox"/> Yes, with written standard procedures <input type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No | | | |
| 5.3.4 | Does the company keep its supplier assessment report? | <input type="checkbox"/> Yes, assessment reports are available for the previous 3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No | | | |
| Report No: | 16397769_T | Report date: | 14/Jul./2017 | Assessed By | Suber Chan |
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| | | |
|-------|---|---|
| 5.3.5 | Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements? | <input type="checkbox"/> Yes, the purchasing document includes all the information required <input checked="" type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No |
| 5.3.6 | Is there a procedure to conduct random product inspections after final packaging? | <input type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input checked="" type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary |

5.4 After Sales Service

| Item | Content | Observations /Comments |
|-------|---|---|
| 5.4.1 | Is customer feedback, including complaints, clearly recorded and maintained? | <input type="checkbox"/> Yes, with a standard feedback form and records <input type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input checked="" type="checkbox"/> No |
| 5.4.2 | Are there any clear procedures for handling customer complaints? | <input type="checkbox"/> Yes, with clear procedures and written records <input type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input checked="" type="checkbox"/> No |
| 5.4.3 | Is there a closed-loop corrective action system in place? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| 5.4.4 | Can finished/package products be traced by lot identification to the appropriate raw material test reports? | <input type="checkbox"/> Yes, with procedures to trace raw materials <input type="checkbox"/> Yes, main raw material can be traced <input checked="" type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No |
| 5.4.5 | Is there a product alert and recall procedure? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |



Section 6: R & D Capacity

| R&D Capacity | | | | |
|---|------------------------|--|---------------------------------|---|
| 6.1 Current Situation | | | | |
| There is/are <u>2</u> R&D engineer(s) in the company. | | | | |
| Education Level | Headcount | | Work Experience | Headcount |
| Doctorate | 0 | | Over 30 Years | 0 |
| Post-Graduate | 0 | | 21-30 Years | 0 |
| University Graduate | 1 | | 11-20 Years | 0 |
| Junior College | 1 | | 6-10 Years | 1 |
| Technical School | 0 | | 2-5 Years | 1 |
| High School | 0 | | Less than 2 years | 0 |
| Patent Situation | | | | |
| Patent No. | The Name of the Patent | The Patent Type | Available Date | |
| ZL 2016 3 0472671.8 | Fruit bucket (petal) | Appearance Design | 18/Sep./2016 -- 17/Sep./2026 | |
| ZL 2016 3 0472669.0 | Gift box | Appearance Design | 18/Sep./2016 -- 17/Sep./2026 | |
| Brand Situation | | | | |
| Registration/ application No. | Brand Name | For Approval to Use Goods | Validity Date | Ref. |
| 9903018 | Refer to the Photo | Classify 21 | 07/Nov./2012 -- 06/Nov./2022 | Photo in Section 11 (Trademark Photos) |
| The Average Time For New Products Launched | | | | |
| Product Category | | Lead Time | | |
| Glass Cup | | 15 Days | | |
| Wine Glass | | 15 Days | | |
| Glass Vase | | 15 Days | | |
| Glass Plate | | 15 Days | | |
| Candle Holder | | 15 Days | | |
| The Shortest Time For A New Item Launched | | | | |
| Product Category | | Shortest Lead Time | | |
| Glass Cup | | 15 Days | | |
| Does the company provide ODM service for others? | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | |



| | |
|--|--|
| Are there relevant design input/output, review, and verification documents available for the assessment company? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| Based on inspection, are R & D employees equipped with adequate specialized equipment? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| If yes, please list all key equipment used: | N/A |
| Do R & D employees use any specific software for designing new products? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| If yes, please list the main software used: | Ai, PS, CDR |
| Please list all certifications and/or qualifications of the R & D department: | N/A |
| Has the company established standard design procedures for new products? | <input type="checkbox"/> Yes, with clear written instructions <input type="checkbox"/> Yes, without written instructions <input checked="" type="checkbox"/> No |
| Have the designed products been internal verified or validated? | <input type="checkbox"/> Yes, with clear written records <input type="checkbox"/> Yes, only part written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No |
| Have the designed products been tested by a third-party inspection body? | <input type="checkbox"/> Yes, all designed products have been tested <input checked="" type="checkbox"/> Yes, only part of designed products have been tested <input type="checkbox"/> No |
| Are the designed products confirmed by the customers? | <input type="checkbox"/> Yes, all designed products have been confirmed <input checked="" type="checkbox"/> Yes, part of designed products have been confirmed according to client's requirements <input type="checkbox"/> No |
| Does the company has qualification requirements for designers? | <input type="checkbox"/> Yes, with written job description <input type="checkbox"/> Yes, without written job description <input checked="" type="checkbox"/> No, but at least two years design experience is needed <input type="checkbox"/> No |
| Are the designers' qualifications recognized by the company? | <input type="checkbox"/> Yes, with written records <input checked="" type="checkbox"/> Yes, without written records <input type="checkbox"/> No |
| 6.2 R&D Real Case Description | |
| Customer's Name | Confidential |
| Customer's Location | Confidential |
| Customer's Industry: | Confidential |
| Order's Requirement Description: | Confidential |



| 6.3 Design Process | | |
|---------------------------|---------------------------|---------------------------|
| Process 1 | Process 2 | Process 3 |
| Confidential | Confidential | Confidential |
| Description: Confidential | Description: Confidential | Description: Confidential |
| 6.4 Design Devices (N/A) | | |
| Device 1 | Device 2 | Device 3 |
| N/A | N/A | N/A |



Section 7: Company Development / Expansion Plans

| Company Development / Expansion Plans | | |
|---------------------------------------|--|-----------|
| Item | Company Development Action | Timeframe |
| 1 | The company is going to increase sales value | Year 2017 |



Section 8: Certification & Photos

| Certification & Photos | |
|--|---|
| Certification & Photos -- Business License (Original) | Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection |
| | |
| Certification & Photos -- Permit for Opening Bank Account | Certification & Photos -- Custom Clearance Registration Form |
| | |
| Certification & Photos -- Import and Export Enterprise Registration | N/A |
| | N/A |



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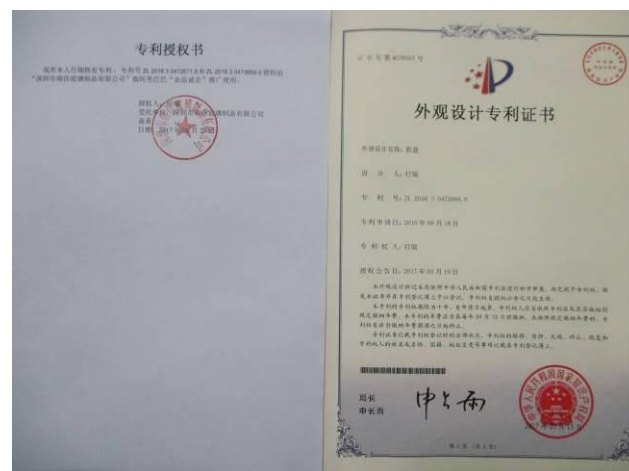
Report No.: 16397769_T

Patent Photos

Certification & Photos -- Appearance Design

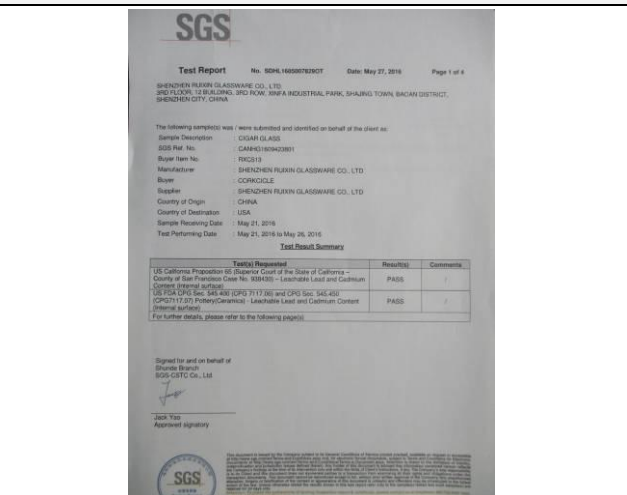


Certification & Photos -- Appearance Design

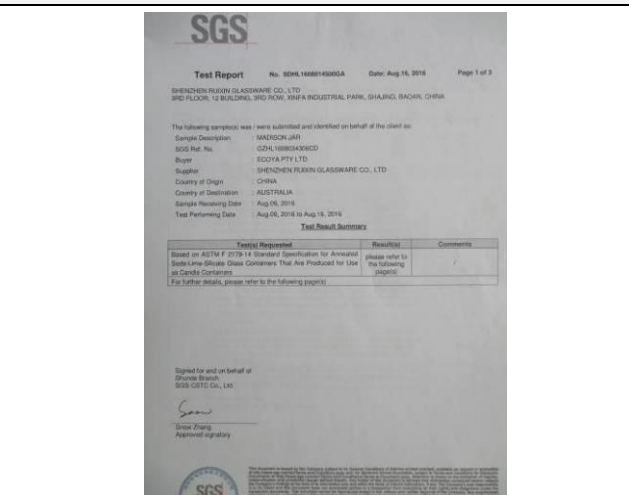


Testing Report Photos

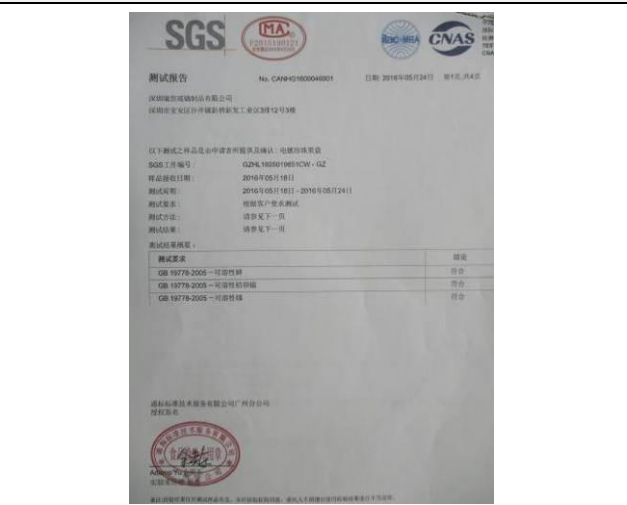
Certification & Photos -- Product Test Report



Certification & Photos -- Product Test Report



Certification & Photos -- Product Test Report



Certification & Photos -- Product Test Report



| | | | | | |
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Certification & Photos -- Product Test Report

TEST REPORT

SHENZHEN RUIXIN GLASSWARE CO LTD
3RD FLOOR, 12 BUILDING, 2ND ROW, XINFA INDUSTRIAL ZONE, SHAJING, BAOAN, SHENZHEN

ATTN: EDA
CC: sales06@rxinglassware.com

LAB LOCATION: SHENZHEN
LAB NUMBER: J8513259-0495

DATE IN: SEP 16, 2013
MOD. LOG IN: /
DATE OUT: SEP 24, 2013
REVISED DATE: /
WORKING DAYS: 8
PAGE: 2 OF 5

OVERALL RATING
PASS: ☒
FAIL: ☐
DATA: ☐

TESTING FOR
CALIFORNIA PROPOSITION 65 TEST

| | | | |
|----------------------|---|-------------------------|---|
| Sample Description: | 23 OZ PILSNER | P.O. No.: | 480591418 |
| Manufacturer: | SHENZHEN RUIXIN GLASSWARE CO. LTD. | Style: | 23 OZ PILSNER |
| Buyer: | THE BOKLEY COMPANIES | Country of Origin: | USA |
| Country of Origin: | CHINA | Country of Destination: | USA |
| Color: | RED | SKU Number: | |
| Re-test: | Yes: <input type="checkbox"/> No: <input checked="" type="checkbox"/> | Change Vendor: | Yes: <input type="checkbox"/> No: <input checked="" type="checkbox"/> |
| Previous Report No.: | 17 | | |

N/A

N/A

Trademark Photos

Certification & Photos -- Trademark

第 9903018 号

商标注册证

核定使用商品(第 21 类)
成器杯、碗、碟、彩色玻璃器皿、日用玻璃器皿(包括杯、碗、碟、盘)、水晶工艺品、啤酒杯、饮用器皿、酒杯、茶具、高脚杯、玻璃瓶(威士忌)

注册人 深圳市瑞信玻璃制品有限公司

注册地址 广东省深圳市宝安区沙井镇新发工业区第四栋六号A栋1号(办公场所)

注册有效期至 自 2012 年 11 月 17 日 至 2022 年 11 月 06 日







局长签发 许瑞表

N/A

N/A



Section 9: Company and Product Samples

| Company and Product Samples | |
|---|--|
| Reception Centre | Office |
|  |  |
| Showroom | Product Sample |
|  |  |
| Product Sample | Product Sample |
|  |  |



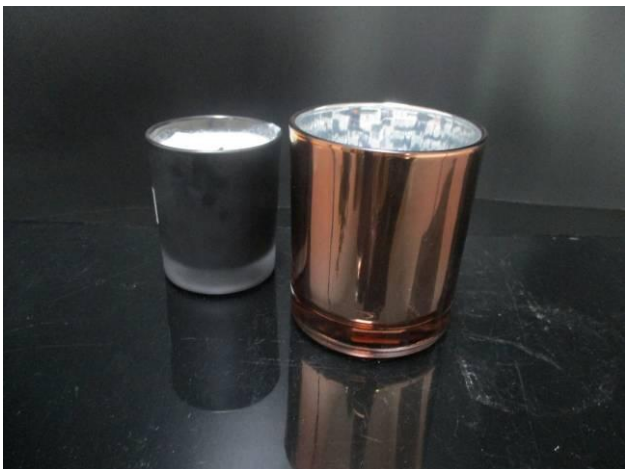
Product Sample



Product Sample



Product Samples



Product Samples



Product Sample



Product Samples





Section 10: Competitive Advantages

| 10.1 Product Group Capacity | | |
|--|--|---------------|
| 10.1.1 Products Sold (Within 12 Months) | | |
| Products Name | Quantity | Revenue (USD) |
| Glass Cup | 3,000,000 Pcs | Confidential |
| Wine Glass | 6,000,000 Pcs | Confidential |
| Glass Vase | 500,000 Pcs | Confidential |
| Glass Plate | 100,000 Pcs | Confidential |
| Candle Holder | 6,000,000 Pcs | Confidential |
| 10.1.2 Suppliers Cooperated With (Within 12 Months) | | |
| No. of cooperation suppliers (total) | 58 | |
| No. of suppliers (which cooperated over 2 times) | 22 | |
| No. of provinces which cooperation suppliers belong to | 6 (Guangdong, Anhui, Shanxi, Hebei, Shandong, Chongqing) | |
| Would the company like to provide design solution service for integration project? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | |
| If yes, these projects include | N/A | |
| Would the company like to provide a total solution for purchasing? | <input type="checkbox"/> Yes <input type="checkbox"/> Part, _____ <input checked="" type="checkbox"/> No | |
| If yes, please describe it | N/A | |
| 10.1.3 Real Case Description: | | |
| Customer Name | Confidential | |
| Customer Country | Confidential | |
| Customer Region | Confidential | |
| Products Category | Confidential | |
| Order Value (USD) | Confidential | |
| Order Processing Process | Confidential | |
| Customer's Feedback | Confidential | |
| 10.2 Real Case for Lower MOQ & Lead Time | | |
| Products Name | MOQ (Within 12 Months) | Lead Time |
| Glass Plate | 500 Pcs | 10 Days |
| 10.3 Real Case for Large Contract & Lead Time | | |
| Products Name | Order (Within 12 Months) | Lead Time |
| Candle Holder | 300,000 Pcs | 30 Days |



| | | | | |
|---|--|--|--------------------|------------------|
| 10.4 Overseas After Sales Service Capacity | | | | |
| 10.4.1 Do you have an overseas onsite service center? | | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | |
| 10.4.2 If yes, what onsite after-sales services are included | | Location | Evidence- provided | Self-description |
| Equipment -installation, maintenance and other services | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | N/A | N/A | N/A |
| Technical advice | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | N/A | N/A | N/A |
| Personnel training | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | N/A | N/A | N/A |
| Other | | N/A | N/A | N/A |
| 10.4.3 Average response time | 24 Hours | | | |
| 10.5 After-sales service capacity | | | | |
| 10.5.1 The Average Guarantee Time | | | | |
| Product Category | | Guarantee Time | | |
| 0 | | 0 | | |
| 10.5.2 The Longest Guarantee Time | | | | |
| Product Category | | Guarantee Time | | |
| 0 | | 0 | | |
| 10.5.3 Does the company accept small order? | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No | | |

-- End of Report --